

04/03/01  
09/02/01  
10/01/01  
11/01/01  
12/01/01

Class	Subclass	Issue Classification

**PATENT NUMBER**

**U.S. UTILITY Patent Application**

5c-852

<b>O.I.P.E.</b> <i>FIA</i> <b>SCANNED</b>	<b>NS<sup>2</sup></b> <i>Hkm③</i> <b>Q.A.</b> <i>APP 39 W</i>	<b>PATENT DATE</b>
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APPLICATION NO.	CONT/PRIOR	CLASS	SUBCLASS	ART UNIT	EXAMINER
09/826121		707	102	2172	JUSTRIMALUS

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Hsyh-Min Hsieh  
Paul Hao  
Hsyh-Tyng Sun

**E** Method, system, and program for customer service and support management

PTO-2040  
12/99

## **ISSUING CLASSIFICATION**

Continued on Issue Slip Inside File Jacket

TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.				<b>NOTICE OF ALLOWANCE MAILED</b>	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____  _____				<b>ISSUE FEE</b>	
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.				Amount Due	Date Paid
				<b>ISSUE BATCH NUMBER</b>	
				(Legal Instruments Examiner) (Date)	

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